Office of Care Coordination
Technology Assignment Algorithm

Patient record/consult reviewed and selected for enrollment

Patient phone interview
Requires Touch Tone phone and digital dial tone
Care Coordinator will then assign technology based on patient's willingness to participate, specific needs such as functional ability, cognitive, and acuity level
SEE SELECTION CRITERIA BELOW

- ***Multiple unstable DX***
- ***Auscultation required***
- ***Wound visualization***
- Multiple patients within one facility (ALF)
- Unable to read
- Adequate vision
- Able to use attachments or has caregiver to assist
- Adequate dexterity

→ Monitoring & Measurement

- ***Mildly unstable chronic illness***
- ***Single, Co-morbid, or tri-morbid disease***
- Able to read
- Caregiver who can read
- Adequate vision in absence of caregiver
- Adequate dexterity

→ Messaging & Measurement Disease Management

- ***Moderate to mild unstable DX***
- Has computer skills
- No need for face to face contact
- Able to read or have caregiver who can
- Adequate vision
- Adequate dexterity

→ Personal Computer

- ***Mildly unstable DX***
- ***Need for face to face contact***
- ***Socially isolated***
- Unable to read
- Adequate vision
- Adequate dexterity

→ Video Phone

- ***Requires specific wound care***
- Able to use camera
- Submit pictures every 1-2 week minimum for wound evaluation
- Adequate dexterity or presence of caregiver

→ Instamatic Camera With grid film

- ***Mildly unstable disease***
- *Need for less frequent monitoring*
- Unable to read
- Unwilling or unable to use technology
- Other technology not supported by phone infrastructure

→ Telephone/Assisted Screen Phones

Care Coordinator will:
Contact patient as needed, at least every 90-180 days
Submit regular reviews to PCP
Change technology as patient condition or needs warrant

Bold Italics denotes clinical parameters

8/2/04